House rules in apartments VILLA ELIZABETA

We would like to acquaint you with house rules so that your stay in our apartments will be pleasant, while for all other additional information please contact the reception staff.

- The accommodation is available from 14 pm on the day of arrival until 10 am on the day of departure.
- Only the persons who are registered as guests can stay in the apartments and visitors must be registered at the reception.
- Guests themselves are responsible for personal property and valuables left in the apartment and the owner is not responsible for the loss thereof.
- Guests are responsible for their behaviour and in the case of an accident they shall bear the consequences themselves.
- Use the pool at your own risk.
- In exceptional circumstances and in the absence of the guest, the owner can enter into the apartment to prevent the occurrence of possible damage or danger.
- Destruction of equipment and furniture, causing disorder and disturbing other guests is prohibited, and it is expressly forbidden to make loud noise in the time between 14 pm to 16 pm and from 23 pm to 7 am.
- Bringing in weapons, explosive and easily flammable material is not permitted.
- Pets are not allowed.
- In the event of the disappearance or damage of installations, furniture, appliances or equipment of the apartment the guest is obligated to notify the reception. Insofar as the disappearance or damage occurred due the fault of the guest, the guest is obligated to compensate the corresponding equivalent value.
- It is forbidden to remove appliances and equipment (towels, covers, pillows etc.) from the apartments.
- In the event of disregard of the house rules, the host has the right to refuse further providing of services.
- For all other information, feel free to ask the reception staff.

WE WISH YOU A PLEASANT STAY